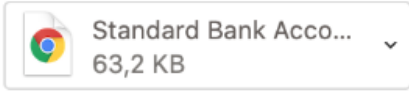


-----PHISHING SAMPLE EMAILS-----

From: Standard Bank <statement@standardbank.co.za>
Sent: Wednesday, 18 March 2020 03:54
To: Recipients <statement@standardbank.co.za>
Subject: Standard Bank Account eStatement 2020-03-17

← Statement sent from the incorrect email address



← Standard Bank does not send *.htm or *.html attachments that direct you to what appears to be a login page

The image shows the body of a phishing email. At the top, there is a blue header with the Standard Bank logo and the text 'Internet banking Bank anytime. anywhere'. Below this, the email content begins with 'Dear Customer' and 'Please find your electronic statement for March attached.' It then lists several bullet points regarding security and eStatement access. A large red 'SCAM' watermark is overlaid diagonally across the center of the email body. On the right side, there is a 'Contact Us' section with a phone number and operating hours. The email ends with 'Regards, Standard Bank'.

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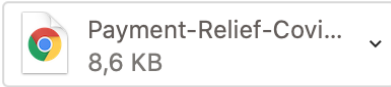
From: disclaimer@standardbank.co.za [mailto:enquiries@standardbank.co.za]

← Statement sent from the incorrect email address

Sent: 25 March 2020 01:22 PM

To: [REDACTED]

Subject: STANDARD BANK APPROVED COVID-19 FINANCIAL RELIEF MEASURES REWARDS FOR ALL CUSTOMERS



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STANDARD BANK APPROVED COVID-19 FINANCIAL RELIEF MEASURES REWARDS FOR ALL CUSTOMERS

Written by Standard Bank Staff Reporter on 24 Mar 2020 18:21

Good day,

According to the bank, the rewards payment relief for the bank's customers with a turnover of less than R200 million will commence on 1 April 2020 and run through end June 2020.

"The relief will come from capitalising the interest and fees typically paid to the bank each month and changing the terms of repayment to a later date and be free to activate your Rewards now," Standard Bank South Africa chief executive, Lungisa Fuzile.

Fuzile further adds that all customers will earn rewards on all transaction and the existing funding with a Standard Bank Student Loan will receive a payment holiday over the same period at 0% interest and no fees.

"It is our responsibility to ensure we look at solutions to assist our customers during this challenging economic period, and we continue to work closely with the South African Reserve Bank to find ways to partner in the best interests of all our stakeholders."

The bank request all other customers to contact the bank to indicate their circumstances and . It says assistance from the bank will also include options to defer payment for an agreed period and the opportunity to restructure and consolidate the overall debt.

Attached is your Standard Bank Cheque account showing 20% relief rewards on all recent **Transactions Ref#19-Relief-MZU78RCUQ**. To view it you will need to open the PDF attachment and insert your password. Your password is your Cheque account number.

To view your statement on relief rewards you need to have Adobe PDF Reader installed. If you do not have it, you will need to do the following:

- Copy and paste this URL into your browser: www.get.adobe.com/reader/?promoid=BUIGO
- Go to the website
- Click the download button and follow the easy instructions.

Stay informed about coronavirus

You are welcome to contact us, should you require further assistance.

Regards,
Standard Bank



Contact Us

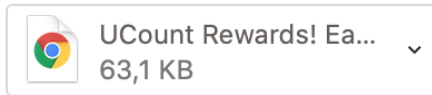
For any queries please e-mail: information@standardbank.co.za

Alternatively call us on **0860 123 107**.
If you are calling from outside South Africa, please call **+27 (0)11 2994701**

Our lines are open from 8am to 9pm Monday to Friday and 8am to 4pm on weekends and Public Holidays

From: Absa Bnak [mailto:SMITHCAS202098@absa.co.za]
Sent: Thursday, 26 March 2020 8:02 AM
To: tvdh@telkomsa.net
Subject: Absa Bank Covid-19 Exclusive Relief Notice Payment

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Covid-19 Exclusive Relief Notice Payment:AbsaCovid-19.pdf

Absa Bank has announced a number of measures to help individuals and businesses hit by the coronavirus. This support could include deferring payments (or part thereof) for a suitable period, extending existing loan periods or extending additional credit to manage short term cashflow shortfalls.

“We are committed to supporting all our clients during this time of uncertainty and have a number of solutions available to assist clients in good standing who are impacted by this pandemic.

“We undertake to work with our clients to help them through this period of challenge for all South Africans.

“This undertaking to work alongside and support our clients with suitable individual solutions to cashflow challenges they may experience as a result of Covid-19 extends to any loan agreement they have with us.” You are encouraged to contact the bank. Small business clients can speak to their dedicated relationship banker if they need to restructure their debt or change their payment arrangements as a consequence of Covid-19.

“We continue to work with our clients, regulators, industry bodies and government to mitigate the impact of Covid-19 and will provide further guidance to clients on these matters as they evolve.

Absa Bank announces 20% holidays payment and other measures to help South Africans hit by coronavirus

This e-mail contains official information from Absa and is intended for use by the addressee only. There are some minimum requirements needed before you will be able to view PDF attachments:

- You require specific software on your computer capable of reading PDF files.
- In the unlikely event that you do not have such software, you can download Adobe Acrobat Reader from www.adobe.com free of charge.
- If there is no attachment to this e-mail, speak to your network/e-mail administrator, Internet Service Provider or computer support technician to assist you in resolving possible restrictions in receiving PDF attachments.

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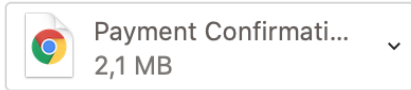
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Virus-free. www.avast.com

From: STANDARD BANK [<mailto:standardb51@outlook.com>]
Sent: Wednesday, 25 March 2020 1:44 PM
To: undisclosed-recipients:
Subject: Payment Notification

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Dear Valued Customer

A payment has been made to your account. To view the details of the payment, please open the attached file.

You may require Adobe Acrobat Reader on your computer to open the PDF file. If you do not have this software, you can download it free of charge from <https://get.adobe.com/reader/>.

If you have any questions or would like more information, email ibsupport@standardbank.co.za or call our Customer Contact Centre on 0860 123 000. If you are calling from outside South Africa, call +27 11 299 4114.

Our consultants are available between 8am and 9pm on weekdays, and 8am and 4pm on weekends and public holidays.

Regards,
Standard Bank

Contact us:

South Africa 0860 123 000

info@standardbank.co.za

International +27 11 299 4701

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Standard Bank Group

[community/standardbank.co.za](https://community.standardbank.co.za)

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